

What's new in Intellectual Disability and Day Support Waivers for the Commonwealth of Virginia?

In 2006, the Centers for Medicaid and Medicare Services awarded Virginia a Systems Transformation Grant aimed at creating system and service efficiencies. Part of these efficiencies focused on the transformation of the Intellectual Disability (ID) and Day Support (DS) Waiver system. Since 2006, a coordinated effort has been underway to create an electronic system called the Intellectual Disability On-Line System (IDOLS). The partners include: the Departments of Medical Assistance Services (DMAS), Behavioral Health and Developmental Services (DBHDS), the Va Network of Private Providers (VNPP), Community Service Boards/Behavioral Health Services (CSBs), family members, providers, and individuals. The purpose of this group was to outline the steps necessary for developing this electronic system, system user requirements and it's functionality for users.

When will the system be available for use?

- This system will be ready for user acceptance testing in May of 2011 and be rolled out across the state for CSBs/BHAs in June (Waitlist, Slot Assignment, and Enrollment only) with the Service Authorization phase in late summer/early fall 2011.

Who will this affect?

Providers and those who support individuals with:

- ID and DS Waiver services

AND... individuals and family members who use these services. (Check the Off. Developmental Services website for updates)

What does this mean to these agencies and individuals of services?

- Providers, CSB/BHAs and Office of Developmental Services at DBHDS will conduct transactions for the Wait List, Slot Assignment, Waiver Enrollment, and Prior Authorization through this new system electronically.
- Providers must have access to computers using broad band, cable, wireless, or cellular internet services to access the new system.
- Provider computers and internet services should be operational by July 15th, 2011.
- Agencies may need to realign internal policies for submitting ID/DS Waiver information to the Office of Developmental Services.
- Providers will assign an administrator who will assign certain agency individuals passwords to enter the system.

- Work on family and individual access to the system may begin sometime in future phases of the project.

Please note that timeframes for Waiver documentation and submissions will continue as in the current ID/DS Waivers manual.

What will the system do for your agency?

- Shorten the time spent getting information to ODS for ID/DS Waiver Waiting lists, Enrollment, and Pre-authorization of Waiver services and back to providers.
- The system will enhance accurate submissions and make available reports about these services and the waitlist directly to your agency as appropriate.
- Eliminate most faxing of reports and Individual Service Authorization Requests, Enrollment to waivers, Waiting Lists and related submissions.

What supports will be in place to help agencies and staff learn the new system in late summer 2011?

- User Testing
- Transition period
- Webinars
- On-line Training
- Regional live training
- Toll free number Help Line
- Online instruction manual

Minimum system requirements: This section describes the system requirements to access the IDOLS web application through the portal known as DELTA on the DBHDS web site.

To use the Web application you should have loaded on your computer one of the following Internet Explorer Web browser versions:

- Internet Explorer 7 or higher

Hardware Recommendations:

Component	Minimum	Recommended
Processor	Intel Pentium III 750-MHz CPU, or comparable	Dual-core 1.8-GHz CPU or higher
Memory	1-GB RAM	2-GB RAM or more
Hard disk	Up to 500 MB of available hard disk space	Up to 500 MB of available hard disk